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In your shop, at your side

ProDemand®
Repair Information + Real Fixes

"ProDemand
is the ONE source I need for OEM information and real-world solutions."

It's Time to Get More Efficient.
A single lookup in ProDemand® gets you there.

Things move fast in an auto repair shop. So, you need repair information tools that work as fast and accurately as you do. That's ProDemand.

From your first look under the hood, **ProDemand** helps steer you in the right direction for an accurate diagnosis and faster repair. **SureTrack**®, the diagnostic information resource inside ProDemand, delivers Real Fixes based on a database of over 875 million actual repairs completed by professional technicians. Once you've got your diagnosis, it's simple to write an estimate and access all the OEM factory sourced service information to complete the repair.

With the advanced 1Search™ Plus feature, SureTrack information is fully integrated with the OEM information, making your diagnosis and repair as simple as one lookup. You'll quickly find related TSBs, Real Fixes, specifications, component test information, color wiring diagrams, and removal/replace procedures brought back together for ease of navigation. ProDemand offers the most trusted source of complete OEM and real-world information, integrated together, from one provider.

ProDemand helps make your job easier. That's not only efficient, it's just plain smart.

FEATURES TO INCREASE YOUR PRODUCTIVITY

▸ **1Search™ Plus**

To improve your information lookup, 1Search Plus returns information in a unique graphical layout aligned with the way a technician thinks about diagnosis and repair. OEM and real-world information are fully-integrated, reducing your navigation time. All results are returned in specific categories, leading you directly to the information you want and cutting out the clutter.

▸ **Interactive Wiring Diagrams**

Our interactive wiring diagrams take you directly to the specific diagram for the component you searched for — with traces automatically highlighted. While viewing a wiring diagram, simply click on any component within the diagram to see a pop-up menu with selections to learn more about specifications, component location, connector views, guided component tests, etc.
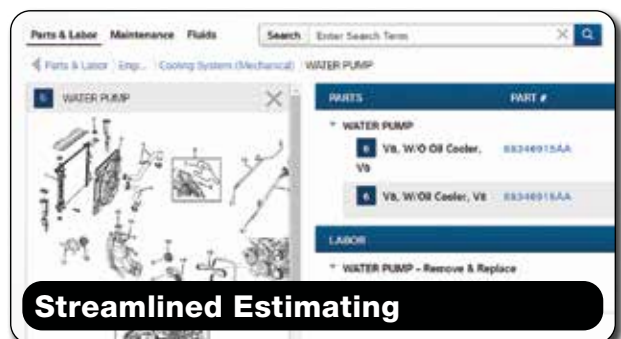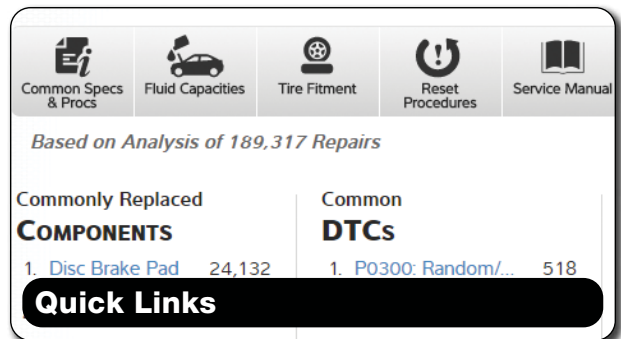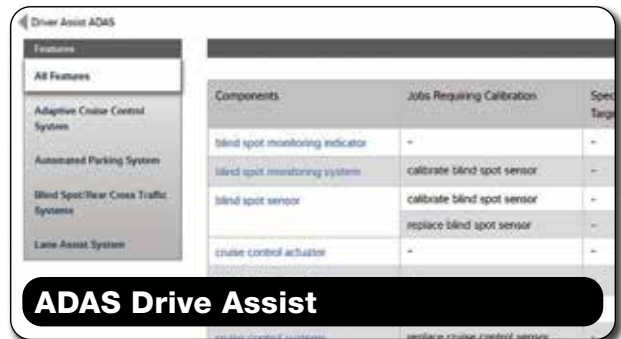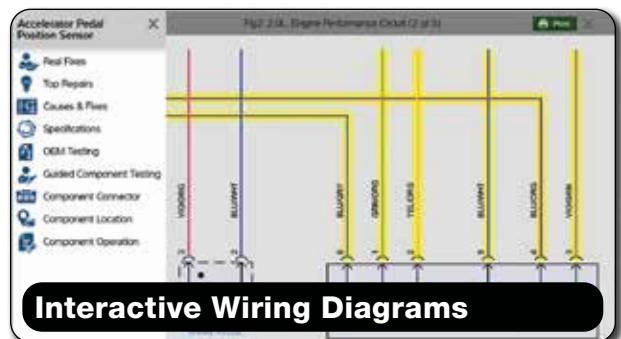
▸ **ADAS & Quick Links**

ProDemand makes it quick and easy to diagnose, repair and calibrate vehicles equipped with ADAS — Advanced Driver Assistance Systems. Simply click the Driver Assist (ADAS) Quick Link button for immediate access to a table with consolidated ADAS information like calibration, special tools and scan tool requirements. Quick Links are also available for the most popular content in ProDemand, including fluids, tire fitment, reset procedures, wiring diagrams, component tests and locations, DTCs and TSBs.

▸ **Streamlined Estimate Guide**

The Estimate Guide in ProDemand consolidates labor times, OEM parts pricing and parts diagrams on a single page. Kick off your repair process with an estimate that paves the way for an efficient, profitable job. (**Integrated with Manager™ SE.**)

▸ **Plate-to-VIN Decoding**

Select your vehicle faster by entering your customer's license plate number. ProDemand instantly converts to a VIN and delivers vital vehicle information such as year, make, model and engine type.

1Search Plus

Interactive Wiring Diagrams

ADAS Drive Assist

Quick Links

Streamlined Estimating

SURETRACK
THE ULTIMATE DIAGNOSTIC RESOURCE

SureTrack is the auto repair industry's most comprehensive source of expert knowledge for professional technicians, and it's included at no additional cost with your ProDemand subscription. Combining real-world diagnostic experience with repair timesavers and powerful diagnostic tools, SureTrack helps you diagnose and repair vehicles more accurately and efficiently than ever before.

▸ **Integrated with Repair Information**
OEM and real-world content are provided at the same time, delivering all your answers in one place.

▸ **Top Repairs**
Start your diagnosis with insights from the most common procedures for the selected vehicle based on code, symptom, component and mileage.

▸ **Real Fixes**
Find the fix with expert-based knowledge captured from over 875 million completed repairs and real-world tips from professional technicians.

▸ **Guided Component Testing**
Component operation, location, best test location, connector end views and test procedures provide all the information needed to verify the component is operating properly or failing.

▸ **Causes & Fixes**
Graph shows the relationship between codes and symptoms to components, making it easier to diagnose multiple codes returned together.

▸ **Community of Technicians**
You are likely not the first person to come across that difficult-to-diagnose code or symptom. Use the community as a collaborative tool to ask a question to automotive experts and receive answers (often in a few minutes) to help you move forward.

▸ **Top 10 Dashboard**
With this exclusive feature, ProDemand provides a powerful head start to an accurate diagnosis, based on collective knowledge from millions of actual repairs and insight from professional technicians. With every lookup, ProDemand organizes the most common issues for the current vehicle into an easy-to-use list, arranged by category: Components, codes, symptoms and lookups in ProDemand.
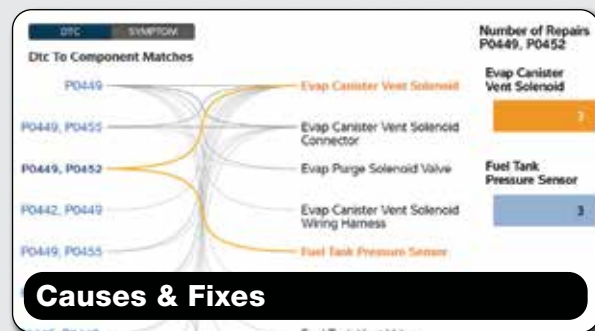

Top Repairs

Real Fix – P0562   ✔ Fixed It!

2006 > CHEVROLET > TAHOE
DTC P0562 System Voltage Low

Circuit Description

The engine control module (ECM) monitors the

SureTrack Real Fix

Causes & Fixes

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MORE FROM MITCHELL 1

**Complete information tools
to drive efficiency and profits**

Manager™ SE — The industry standard for auto repair shop management, helping mechanical shops streamline workflow and track activity from estimate to invoice. With the largest choice of electronic parts catalogs (including tires), an interactive Work-in-Progress dashboard and over 180 integrated reports, Manager SE provides a 360-degree view of the entire operation so you can manage every aspect of your business more efficiently and profitably.

Powerful options to supercharge Manager SE

- ▸ **ProSpect™** — Greet customers with a convenient portable vehicle check-in and inspection solution, integrated with Manager SE.
- ▸ **MessageCenter** — Adds seamlessly integrated, two-way texting inside Manager SE, so you never have to leave Manager SE screens.
- ▸ **Truck Edition** — Upgrades Manager SE to include Class 4-8 models for medium- and heavy-duty trucks.

SocialCRM — Grow your business with the latest shop marketing tools and a personal marketing support agent who will help customize and manage your campaigns for maximum success. Services include targeted promotions, verified consumer reviews, customer engagement programs, mobile-friendly email campaigns and social media marketing. Our LocalSearch service adds a professional business website and premium features to help make your business more visible online.

TruckSeries — The industry's only comprehensive repair information software suite of its kind available for Class 4-8 trucks, giving you a one-stop, all-makes data resource with scalable wiring diagrams, digital pictures, DTC-to- diagnostics, mechanical labor estimating, and so much more. ProDemand is integrated with TruckSeries, offering options for full repair information coverage of class 1-8 vehicles.

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